



The TeleService solution of the future. **serviceRemote.**

With serviceRemote HOMAG creates a modern TeleService connection. The user contacts the TeleService technicians as usual via ServiceBoard app, telephone or also e-mail.

Your benefits at a glance

Targeted and fast help

based on the latest future-proof technology

Transparent connection

current connection status between machine and HOMAG

Overview of all ISN connections

history of service cases without direct connection

Faster resumption of production

through extended access to helpful physical data

Predictive Maintenance

through extended diagnostic options and various service apps



Latest future-proof technologies



Would you like to know more?



We welcome you to contact us.

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Our service hours:

Monday - Friday 7:00 am to 6:00 pm (CET)



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For you more than...

1,350

service employees worldwide

92%

less on-site service thanks to successful
TeleService

5,000

customer training sessions per year

150,000

machines, all electronically documented in
28 different languages – in eParts